

RSI Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT[®] Version 2.4)

Name of Product/Version: RSI Revenue Premier

Report Date: 1 December 2020

Product Description: Designed specifically for the Tax and Revenue industry, Revenue Solutions, Inc.'s (RSI) Revenue Premier® provides an integrated, highly functional and advanced technical solution to support the processing, tax accounting and compliance functions of a tax agency. Revenue Premier is comprised of four primary integrated modules: Integrated Tax Processor, Collections Manager, Portfolio Warehouse and Audit Manager. Revenue Premier boasts an open technical design and a set of shared services which provide vast flexibility for reusing services, integrating other products and supporting a variety of technical infrastructure options. Revenue Premier's integrated Business Rules Management System provides maximum control over system behavior and tailoring of the solution to an agency's own policies, without base-code modifications.

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[&]quot;Voluntary Product Accessibility Template" and "VPAT" are registered

Notes: This application is very accessible. Partially Supports could be read as Very Partially Supports as most of the application is well coded for assistive technology. ANDI Output largely had a unique, descriptive output. The defects as found or reported will be entered as defects and remediated at software release.

Evaluation Methods Used: DHS TTv5 Protocols were followed using manual and automated test methodologies including the ANDi tool.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.

• Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)		
Also applies to:	Web: Partially Supports	Web: There may be buttons or controls without a label.
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)		Wah.
Also applies to:	Web: Not Applicable	Web: Electronic Docs:
Revised Section 508	Electronic Docs:	
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool
• 602.3 (Support Docs)		Authoring Tool:
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
1.3.1 Info and Relationships (Level A)		
Also applies to:	Web: Partially Supports	Web: There are minor areas missing accessible labels.
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		

1.3.2 Meaningful Sequence (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
<u>1.4.1 Use of Color</u> (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) 	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
<u>1.4.2 Audio Control</u> (Level A)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) 	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
2.1.1 Keyboard (Level A)		
Also applies to:	Web:	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) 	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A)	Web: Supports	Web:
Also applies to:	Electronic Docs:	Electronic Docs:
Revised Section 508	Software:	Software:
 501 (Web)(Software) 	Authoring Tool:	Authoring Tool:
• 504.2 (Authoring Tool)		

• 602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)	_	
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) 	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)		
Also applies to:	Web: Partially Supports	Web: No skip to content bypass button. There are menus
Revised Section 508	Electronic Docs:	present for users to go to content directly.
 501 (Web)(Software) – Does not apply to non-web software 	Authoring Tool:	Electronic Docs:
• 504.2 (Authoring Tool)		Authoring Tool:
 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.2 Page Titled (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
2.4.3 Focus Order (Level A)	Web: Partially Supports	Web: Minor areas may not be present in the focus tab
Also applies to:	Electronic Docs:	order.
Revised Section 508	Software:	Electronic Docs:
• 501 (Web)(Software)	Authoring Tool:	Software:

• 504.2 (Authoring Tool)		Authoring Tool:
• 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:	Web: Partially Supports	Web: There are links without descriptive, unique labels.
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
3.1.1 Language of Page (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) 	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) 	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
<u>3.2.2 On Input</u> (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) 	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
3.3.1 Error Identification (Level A)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A)	Web: Partially Supports	Web: Minor user controls may not have an associated
Also applies to:	Electronic Docs:	label.
Revised Section 508	Software:	Electronic Docs:

• 501 (Web)(Software)	Authoring Tool:	Software:
• 504.2 (Authoring Tool)		Authoring Tool:
• 602.3 (Support Docs)		
4.1.1 Parsing (Level A)		
Also applies to:	Web: Not Applicable	Web: Not tested per DHS TTv5 protocols.
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) 	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		Web: Minor user controls may not have an associated
Also applies to:	Web: Partially Supports	label including a check box without a value.
Revised Section 508	Electronic Docs:	
• 501 (Web)(Software)	Software:	Electronic Docs:
• 504.2 (Authoring Tool)	Authoring Tool:	Software:
• 602.3 (Support Docs)		Authoring Tool:

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
• 602.3 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA)	Web: Supports	Web:

Also applies to:	Electronic Docs:	Electronic Docs:
Revised Section 508	Software:	Software:
• 501 (Web)(Software)	Authoring Tool:	Authoring Tool:
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.4 Resize text (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
 504.2 (Authoring Tool) 	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) 	Software:	Software:
 504.2 (Authoring Tool) 	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		
2.4.5 Multiple Ways (Level AA)		
Also applies to:	Web: Supports	Web: There are two menus which provide navigation
Revised Section 508	Electronic Docs:	methods.
 501 (Web)(Software) – Does not apply to non-web software 	Authoring Tool:	Electronic Docs:
• 504.2 (Authoring Tool)		Authoring Tool:
 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.6 Headings and Labels (Level AA)		Web: Minor labels may be missing. The headings are ARIA
Also applies to:	Web: Partially Supports	labels and my not navigate specifically to individual
Revised Section 508	Electronic Docs:	content, but landmark areas.
 501 (Web)(Software) 	Software:	Electronic Docs:
• 504.2 (Authoring Tool)	Authoring Tool:	Software:
• 602.3 (Support Docs)		Authoring Tool:
2.4.7 Focus Visible (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		

3.1.2 Language of Parts (Level AA)		
Also applies to:	Web: Not Applicable	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)	_	
3.2.3 Consistent Navigation (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) – Does not apply to non-web software 	Authoring Tool:	Authoring Tool:
• 504.2 (Authoring Tool)	Authorning 1001.	
 602.3 (Support Docs) – Does not apply to non-web docs 		
3.2.4 Consistent Identification (Level AA)		
Also applies to:	Web: Supports	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
 501 (Web)(Software) – Does not apply to non-web software 	Authoring Tool:	Authoring Tool:
• 504.2 (Authoring Tool)		
 602.3 (Support Docs) – Does not apply to non-web docs 		
3.3.3 Error Suggestion (Level AA)		Web: There are error messages presented to the user, but
Also applies to:	Web: Partially Supports	they may not have specific user suggestions to fix the
Revised Section 508	Electronic Docs:	error or user helps like cursor placement to fix the error.
• 501 (Web)(Software)	Software:	Electronic Docs:
• 504.2 (Authoring Tool)	Authoring Tool:	Software:
602.3 (Support Docs)		Authoring Tool:
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		
Also applies to:	Web: Not applicable	Web:
Revised Section 508	Electronic Docs:	Electronic Docs:
• 501 (Web)(Software)	Software:	Software:
• 504.2 (Authoring Tool)	Authoring Tool:	Authoring Tool:
602.3 (Support Docs)		

Chapter 5: <u>Software</u>

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Application is opened in a platform, not platform software.
502.2.2 No Disruption of Accessibility Features	Not Applicable	Application is opened in a platform, not platform software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	Application is opened in a platform, not platform software.
502.3.2 Modification of Object Information	Not Applicable	Application is opened in a platform, not platform software.
502.3.3 Row, Column, and Headers	Not Applicable	Application is opened in a platform, not platform software.
502.3.4 Values	Not Applicable	Application is opened in a platform, not platform software.
502.3.5 Modification of Values	Not Applicable	Application is opened in a platform, not platform software.
502.3.6 Label Relationships	Not Applicable	Application is opened in a platform, not platform software.
502.3.7 Hierarchical Relationships	Not Applicable	Application is opened in a platform, not platform software.
502.3.8 Text	Not Applicable	Application is opened in a platform, not platform software.
502.3.9 Modification of Text	Not Applicable	Application is opened in a platform, not platform software.
502.3.10 List of Actions	Not Applicable	Application is opened in a platform, not platform software.
502.3.11 Actions on Objects	Not Applicable	Application is opened in a platform, not platform software.
502.3.12 Focus Cursor	Not Applicable	Application is opened in a platform, not platform software.
502.3.13 Modification of Focus Cursor	Not Applicable	Application is opened in a platform, not platform software.

502.3.14 Event Notification	Not Applicable	Application is opened in a platform, not platform software.
502.4 Platform Accessibility Features	Not Applicable	Application is opened in a platform, not platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	Application is opened in a platform, not platform software.
503.3 Alternative User Interfaces	Not Applicable	Application is opened in a platform, not platform software.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Not video player
503.4.2 Audio Description Controls	Not Applicable	Not audio player
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Not a web content authoring tool.
504.2.2 PDF Export	Not Applicable	Not a web content authoring tool.
504.3 Prompts	Not Applicable	Not a web content authoring tool.
504.4 Templates	Not Applicable	Not a web content authoring tool.

Chapter 6: <u>Support Documentation and Services</u>

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

Legal Disclaimer – Revenue Solutions, Inc.

As of the date of its publication indicated in the information table at the beginning of this Conformance Report, this Conformance Report represents the current view of Revenue Solutions, Inc. regarding information about the subject Revenue Solutions, Inc. product as outlined in the ITI's "VPAT® 2.4 Revised Section 508 Edition Version 1.0." Revenue Solutions, Inc. cannot guarantee that any information in this Conformance Report will remain accurate after such date of publication, but Revenue Solutions, Inc. works continuously to monitor the accessibility of its products and provide updates from time to time. Any modification or customization to the subject product may render some or all of this Conformance Report to become inapplicable. This Conformance Report is provided "as is" and for informational purposes only.



ENFRO CONSULTING INC

Test Properties and Assumptions

https://www.w3.org/community/auto-wcag/wiki/Test_template#Assumptions

Date Testing was Completed	December 2020
Official Name and Version Number	RSI Revenue Premier
Browser	Web Software: Chrome
Computer	Windows 10
Testing Tools Used	Freedom Scientific JAWS 18.0, Windows Magnifier, Windows Speech Recognition, NVDA, object inspector, WAVE Tool, WAT Web Accessibility Toolbar, HTML CodeInspector, and Colour Contrast Analyzer, ANDI

Tester Name	Laura Renfro
Notes/Unique to this Testing	The VPAT testing was a representative approach and not solely scenario driven. Testing was based on the DHS Trusted Tester Methodologies and included assistive technology. Log in, all ribbons and toolbars were tested. The application is expansive, and effort was made to follow normal operating cues and trails throughout the application. This software is largely accessible.

For purposes of this test, "Supports" means largely satisfies, and "Partially Supports" means satisfies any percentage above zero.

The enclosed data documents a product's conformance with VPAT accessibility standards from Section 508 of the Rehabilitation Act of 1973, and 29 U.S.C. § 794(d). Data in this report reflects results which were obtained under a controlled environment. As such, duplication of tests may yield different results. Deviation from the data presented in this report may result from user error, software updates, differing legal jurisdiction, internet browser utilized, device used, or any other alteration, however slight, of the testing environment. Renfro Consulting does not guarantee that results will be identical in every scenario and is not responsible for any inconsistencies. Questions regarding results can be directed to Laura Renfro, at <u>laura.renfro@renfroconsulting.com</u>.